Applying for Public Assistance?

Thousands of social service agencies nationwide use The Work Number regularly to perform verifications. If asked for proof of employment or income, simply inform your caseworker that the information is available on The Work Number, and direct them to www.theworknumber.com or 800.660.3399 for more information.

Visit:

www.theworknumber.com/employees to:

- Learn more about how The Work Number maintains your data privacy
- Understand how the Fair Credit Reporting Act (FCRA) helps protect you

Need Help?

The Work Number Client Service Center is available Monday – Friday; 7am – 8pm (CT) at 800.367.2884.

For TTY–hearing impaired call 800.424.0253.
The Work Number® is an automated service that accelerates credit decisions by providing verifiers—mortgage lenders, credit card companies, auto dealers and more—with proof of your employment or income, instantly and securely.

This document provides step-by-step instructions on how you can access The Work Number to perform two functions available to employees:

a. View your free annual Employee Data Report, a record of your information contained on The Work Number database and a list of the verifiers who have accessed that information.

b. Generate a Salary Key, a single-use, six-digit code that you can provide to a verifier as consent to access your income information. Note: In most cases, your consent is provided at the point of application for a service—when you sign a loan application or similar agreement—and a Salary Key is not required, but if you are asked to provide one, the below instructions will show you how.

Accessing the www.theworknumber.com

1. Click the “I’m an Employee” tab
2. Click “Enter Site”
3. Enter your employer’s name or code (or use the “Find Employer Name” look-up feature)
4. Click “Log In”
5. Enter your User ID
Note: If this is your first time accessing The Work Number, you will use a default User ID and PIN sequence established by your employer. For Fresno Unified School District employees, the default ID&PIN scheme is:
ID: Social Security Number (9 digits, no dashes)
PIN: last 4 of SSN and 2 digit year of birth

6. Click “Continue”

7. Enter your PIN
Note: If this is your first time accessing The Work Number, you will be guided through some additional, simple account setup steps. Our site protects your data privacy using a secure, Risk Based Authentication system similar to many banking and financial services sites.

8. Click “Log In”
Accessing your Employee Data Report (EDR)

1. Click “Request Instant Online Report”
2. Select the state you are employed in
3. Select a reason for your request
4. Select whether to show your full SSN on the report or mask it
5. Click “Get Instant Online Report”

EDR by mail

Note: In some cases your EDR might not be available for online viewing. However, you can select the “Print Manual Request Form” option, complete the form, mail it to the address listed, and a paper copy of your EDR will be mailed to you within 15 days of receipt and processing.
Creating and managing Salary Keys

Note: In most cases, your consent to have a verifier access your income information has already been established at the time of application and you will not need to generate a Salary Key. However, if instructed to do so, here’s how:

1. Click “Prove Income to Verifiers”
2. Click “Create Salary Key”
3. Provide the newly created salary key to the verifier, along with your employer name or code and your social security number.

Note: At any point, select the “Salary Key Activity” link to view the status (used, unused, expired) of any keys you have created.